CICE™ Continuous Improvement Throughout New Zealand
Connecting the dots

A CICE Conference Event

The 2018 Christchurch CICE CONFERENCE EVENT

Connecting the Dots. Making contacts.
Tracking the interactions, learning and connections.

TIMETABLE AGENDA

The CICE NETWORK CONFERENCE 9 AUG
TAIT FUNCTION CENTRE, CHRISTCHURCH.

All conference activities are upstairs.

Registration

8.15 Registration, meet and greet!

Block One

9.00 Introduction, brief, culture of the day.
9.10 Your CI/lean table interactions & stories.
9.40 Who are we? Meet & greet the room.
10.05 Your Improvement challenge #1.
10.25 Speed networking introduction.

Break

10.50 Morning tea

Block Two

11.10 Marc Parsons, Lean collaboration.
11.35 CI Leadership, making it work for NZ.
12.00 Matt Marsh, Measuring CI.
12.30 Themes, findings so far, quick check in.

Break

12.45 Lunch

Block Three

1.30 Table Interactions, combination #2.
2.00 Koen Hendrickx, CI, the long road.
2.25 Accessible CI through the year. CICE.
2.30 Mel Isaacs, People, processes, recruitment.
2.55 Speed networking follow up.

Break

3.20 Afternoon Tea

Block Four

3.35 Your improvement challenge #2.
3.55 Charles Tortise, H&S, and Deming.
4.20 10 mins with people you came with.
4.30 Table follow ups, biggest take outs, what's next? Feedback.
4.55 The last 5 mins. Summary, key learnings.

FINISH

5.00 Post conference drinks.

My TABLE: PEOPLE/ROLES ORGANISATIONS	THEIR CHALLENGES, FOCUS, INSIGHTS	TOP TAKE OUTS

KEY CONTACT DETAILS
1
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CICE™ Connecting the dots

THE CICE NETWORK EXCHANGE: A national network of CI minded individuals collaboratively engaging and helping each other … year round!

CONNECTING

IMPROVEMENT THINKERS - That's you!

AND ALL IN ONE ROOM!
Get curious!
Grab the opportunities.

All industry types, and sizes! Manufacturing, food, electronics, construction, services, government.

Experience approaches from over 30 different organisations.

Talking about … engagement, leadership, AI, alignment, flow, resources, growing lean thinkers.

A huge number of different roles, stories & backgrounds.

From Southland right up to the North.

Looking to, learn, share, connect, tell stories.

WEBSITE LINK: www.cice.co.nz: CICEChristchurchLink2018
WHAT'S APP GROUP: CICE Network Conf Wgtn 18

Wellington 2018: *"There was so much knowledge, skill and practical experience brought by attendees and every-one seemed willing to share, which is just supremely cool."*

www.CICE™.co.nz

A vision & network

Neutral & Independent

CICE™

Committed to CI across NZ

Peer-to-peer

The CICE Network

Continuous Improvement Culture Exchange. . .connecting the dots

SHARING/LEARNING/INSPIRING

MARC PARSONS: Lean Construction Manager, **Fletcher Construction: Collaboration unlocks transformational performance.** Learn about Marc's Guerrilla Lean strategy and tackling resistance, training based culture change, and generating momentum. Marc outlines his challenges, failures and successes with Lean collaboration in defence, insurance and the construction industries:

- Find the Collaborators & Play the Long Game.
- Train them, and we will win (book them, they will come).
- Start small, deliver and sell it.
- We achieved – now what?

MEL ISAACS: Continuous Improvement Practitioner, **CI People: Connecting people with people and opportunities.**
I've held several roles in a variety of industries but it was at Fonterra that I was exposed to Lean Manufacturing and Six Sigma, first supporting RCA and preventative maintenance initiatives as a Maintenance Administrator and then seeking Administrative Excellence as Support Services Team Lead. I have used a lot of the tools and all of the thinking in those roles and every role since, experiencing a number of wins, making plenty of mistakes, and always learning. I'm passionate about aligning people and process and I'll be talking about my experiences in two of my past roles, and hopefully generating some discussions about the people factor in CI initiatives. After all, it makes sense that if you have the right people in the right places, empower them to ask questions and support them to make considered changes to their work streams, you generally can't go wrong … can you?

MATT MARSH: Fabricator Support, **APL Architectural Profiles: A great metric tool as a starting point for investing in improvement decisions.**
About Matt: Matthew has been in the manufacturing industry as a management accountant for most of his career. Now he works at Architectural Profiles Ltd as a Continuous Improvement Trainer/Facilitator & Financial Analyst. APL provide powder coated aluminium extrusion to approximately 80 fabricator businesses (Altherm, Vantage & First franchises – these are part of the APL group) around the country. Matthew has over the last five years seen how CI can have a significant effect on a business through the training & results he has achieved. His approach has evolved over that time until what he has today. The realisation he has come to is that while improving culture, efficiencies, reducing waste etc. are important it is by incorporating a financial understanding that the traction of continuous improvement with his clients improves.
So he is here to explain how he connects these two disciplines.

KOEN HENDRICKX: National Logistics & Inventory Manager, **Goodman Fielder: Improvement, strategy, boards, investing in your team, and his personal stories**. **The C in CI.**
It is fascinating that after so many years hyping CI, only a handful of companies manage to have a long term successful CI program. So what are we missing? There is some new exciting research that explains why so many of our change initiatives fail. The reasons are easy to understand. The road to fix them is long and requires dedication, humility and a lot of hard work.
In 2017 Koen moved to New Zealand after 10 years in different Senior Ops and Supply Chain roles. He has worked in different multinational FMCG companies throughout Europe. With CI as his passion, he wants to have a positive and long lasting impact on people, organizations and society.

CHARLES TORTISE: Deming Safety Consultant, **Charles Tortise & Associates: Deming safety thinking, not box ticking, engaging with people to get different results.** Having worked in submarines I was always fascinated in learning how risky work could be done better. It was essential, to get those I was responsible for, and myself home safe! Frustrated by calls for something different to be done but hearing the same messages, I thought it had to be more fundamental than telling other people to be more careful and less stupid. The thinking never changed nor did the statistics. So, I learnt about a Deming approach to answer not just the obvious question of should something different be done; but how could it be done?

JAYDEN MOORE: Production Manager, **Tait Communications:** I have been employed by this great organisation for 22 years. Starting off as a Production Assembler on the factory floor for two years my career progressed through various parts of the organisation including Inventory Management, Procurement and Commercial Procurement before landing my current role which is largely focused on leading people and performance. Collectively our aim is to ensure we deliver world class communications equipment. In January 2018 Tait embarked on a CI journey with an aim of reinvigorating its existing processes and tools having successfully implementing Lean principles in 2006. Outside of my career at Tait I have been fortunate to spend 12 years working in the High Performance Sport sector as Manager & High Performance Co-ordinator for the New Zealand Men's Softball Team (the Black Sox).

TRISH

Conference Producer and Organiser, CI Specialist, Catalyst: Building, facilitating, the driving force for national improvement networking. Previously the CI Specialist for Villa Maria, it's exactly the same principles countrywide as within business. It's a mindset not a set of tools!

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NOTES & DISCUSSION POINTS

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