

# The 2019 CICE NETWORKING CONFERENCE EVENT

Connecting the dots. Making contacts.

Tracking your interactions, learning and connections.

**CICE NETWORK CONFERENCE 19 SEPTEMBER**  
**AGENDA 2019**  
**NAUMI HOTEL, AUCKLAND**

Conference: Razzle Dazzle Room. Lunch: Restaurant.

**Block One**

- 9.00 Introduction, brief, culture of the day.
- 9.10 Meet your table, sharing experiences.
- 9.45 Who are we—by role and size.
- 10.15 Speaker 1: Amy Sampson. PWC.
- 10.40 Improvement challenge, round table #1.

**Break**

- 11.00 Morning Tea

**Block Two**

- 11.25 Speakers 2 & 3: Kevin Allum/Neil Pluck. NZWindows & Pluck's Engineering.
- 12.10 Offers, needs interactions/networking.
- 12.35 Speaker 4: Steve Cheadle. Constellation Brands Asia Pacific.

- 1.00 Quick check in, how are we tracking.

**Break**

- 1.05 Lunch

**Block Three**

- 1.45 Table interactions, combination #2.
- 2.15 Speaker 5: Steve Nobbs. NZ Defence Force.
- 2.40 Improvement challenge, round table #2.
- 3.00 Who are we—by industry.

**Break**

- 3.15 Afternoon Tea

**Block Four**

- 3.30 Table discussions, combination #3.
- 4.00 Speaker 6: Paul Salmon. ASB.
- 4.25 Free form, by location, shoulder tap, take a break, people you came with.
- 4.45 Original table follow ups, biggest take outs, what's next? Feedback.
- 4.55 The last 5 mins. Summary, key learnings.

**FINISH**

- 5.00 Post conference drinks

TABLE Combination #1 PEOPLE/ROLES ORGANISATIONS	Their: CHALLENGES, FOCUS, INSIGHTS	TOP TAKE OUTS
		KEY CONTACT DETAILS
		1
		2
		3
		4
		5
		6
		7
		8
<b>ME!</b>		

**More than 50 stories of improvement and lean in practice.**

Approaches & experience from over 35 different organisations.

All industry types, and sizes... manufacturing, food, bespoke, electronics, construction, services, health, banking, councils.

Talking about... engagement, leadership, CI refreshing, growing lean thinkers, measurement/audits.

A huge number of different roles, stories & backgrounds.

Learn, share, connect, tell stories, feel part of the community!

From Southland to the North.

**Feedback 2018:** "My mind is full...better turn it into action...Learnt so much from people. I'm on the right track...We can all see lean/CI differently and it is important to tailor it for your business."



**AMY Sampson**, Management Consultant, **PWC**. x Global Excellence for Comvita. Amy has it all with experience from a leading NZ brand through to the services industry. She is talking about turning strategy into action - how to make sure teams are

aligned and working on the real things that will make a real difference to strategic priorities and goals. Covering aspects of culture, measurement, and governance.

**STEVE Cheadle**, Vice Operations, **Constellation The Big Picture**, or From North Wales everywhere in-25 minutes). A big starting at Toyota



Europe and Asia, to CI/excellence in major international brands, to leading consulting and lean implementation in NZ, and now an internal role, creating a CI culture, the how. There will be good takeaways from his experiences.

-President Operations, **Brands Asia Pacific**. the "Missing Link". to New Zealand and between. (16 years in picture perspective, UK, to consulting in

**STEVE Nobbs**, Deputy Director of Defence Excellence, **NZ Defence Force**. Continuous Improvement in a large organisation of 15,000! Running a CI programme using Lean Six Sigma since 2012, they have a great internal team and an interesting story of the ins and outs of the path they have been on. Steven will be talking about how the Defence Excellence journey has tracked, from a contractor led legacy model, through a refresh programme and onto the future plans for Excellence at NZDF.



**PAUL Salmon**, Ways of Working Coach, **ASB**. Lean & Agile. A look at the similarities and differences. Technology is a growing part of businesses today and is often working based on Agile values. This talk will help you to understand this way of working and how it is similar and different to CI/Lean.

Paul has over 25 years experience in the tech industry.

**MEL Isaacs**, CI Practitioner, **CI People**. First exposed to Lean/Six Sigma at Fonterra supporting RCA, preventative maintenance initiatives, then Administrative Excellence as Support Services Team Lead, Mel has used a lot of the tools and all of the thinking in those and every role since, experiencing a number of wins, making plenty of mistakes, and always learning. She's passionate about aligning people and process.



**KEVIN Allum & NEIL Pluck**, Kevin is Managing Director, **NZWindows**, Tauranga. Neil is Managing Director, **Pluck's Engineering**, Rakaia. Leading Continuous Improvement/Lean in an SME environment. After their individual stories they will go into further questioning along with Mel and you, demonstrating collaborative networking in practice.

**NZWindows** has over 220 staff spread over five locations. The principles of Lean have been the focus for achieving the company mantra of being "The Builders Choice". NZWindows has an interesting story of how they transfer and convert Kevin's unrelenting passion for the basics of Lean to the day to day actions of a diverse manufacturing based team. Kevin will share the highs and lows of their four year journey on the Lean mission.



**Pluck's Engineering** is a second generation family owned business that manufactures and repairs farm machinery and specialises in Dairy Effluent products and Heavy Duty Rollers and Cultivation equipment, they also do general repairs and maintenance. Neil started to think there must be a better way to manufacture and produce things after going through the

chaos of being very busy for many years, so he started to look at how car manufacturers do things and discovered Lean in 2010. After lots of seminars, events and many books he made a start in about 2012, now six years later Lean is normal in their workshop and has handled all the ups and downs for production through-put no worries.

**Ian Hutchby**, Senior Improvement Advisor, Ko Awatea **Counties Manukau DHB**. Health System Innovation & Improvement. A Quality Improvement Professional, Ian's team's primary function is to enable and support teams to continuously and consistently innovate to improve the service and care delivered to patients. He describes his approach to quality improvement as one of a farmer, nurturing others to build capacity and capability in this discipline. Joining Counties Manukau in 2009, since then he has used his extensive experience of applying, and coaching others in the use of the various continuous quality improvement methodologies and their application to the healthcare sector.



**TRISH Wilson**

**Network Catalyst, Conference Producer, CI Specialist:** The driving force for national and global CI networking. Now at six years in the space of networking and connecting, continuous improvement and lean professionals, still proving the power of collaboration for improvement success.